For 135 years, ExxonMobil has been built on strong business fundamentals, including operational excellence, technology leadership, financial discipline and a world-class workforce. These strengths have enabled us to safely and reliably deliver energy to our customers and value to our shareholders, even in the low-price environment that our industry has experienced recently. We are committed to doing what is in the best interests of our company and society. This requires us to remain focused on safety, environmental performance, community engagement and corporate governance.

I am pleased to share ExxonMobil’s 2016 Corporate Citizenship Report Highlights, which details our performance and commitments in several key areas. As you will read, we continue to apply a rigorous, results-oriented approach to corporate citizenship in our business. Our efforts to protect the safety and health of our employees, contractors and communities are at the heart of what we do every day. We strive to ensure Nobody Gets Hurt. We are proud to be an industry leader in safety culture and performance. In 2016, we achieved our best-ever workforce lost-time incident rate of 0.029 incidents per 200,000 work hours, an improvement of more than 80 percent compared to our performance in 2000.

As we provide the energy to meet growing needs around the world, we are also working to manage the risks of climate change. Climate change risks warrant action by businesses, governments and consumers, and we support the Paris Agreement as an effective framework for addressing this global challenge. For our part, ExxonMobil continues to take action to mitigate our emissions and help consumers lessen their greenhouse gas impact. Since 2000, our investments to develop lower-emission energy solutions totaled about $8 billion.

We also value our long-standing relationships with communities and host governments worldwide. We work to enhance the social benefits from our operations, placing an emphasis on hiring qualified local workers and supporting a variety of strategic community investments. In 2016, we contributed $242 million to communities around the world.

I am proud of ExxonMobil’s corporate citizenship performance, and I look forward to building upon our progress to secure an even stronger future for our company and the society we serve.

We welcome feedback from all of our stakeholders at exxonmobil.com/citizenship.
Key highlights

**Safety, health and the workplace**
- 80% decrease in total workforce lost-time incident rate since 2000

**Community engagement, human rights and strategic investments**
- $242 million spent on communities around the world in 2016

**Managing climate change risks**
- $8 billion spent on lower-emission energy solutions since 2000

**Local development and supply chain management**
- $1.4 billion spent with minority- and women-owned businesses in the United States in 2016

**Environmental performance**
- 40% reduction in combined emissions of volatile organic compounds, sulfur dioxide and nitrogen oxides over the past 10 years across all of our businesses

**Corporate governance**
- 45% of the board’s independent directors in 2016 were female, African-American or from outside the United States
Sustainability

Sustainability is critical to our business. At ExxonMobil, we work to expand the supplies of reliable and affordable energy needed for economic progress. In doing so, we take a balanced approach that considers the impact of our operations on local economies, communities and the environment. We design our approach to sustainability around six key areas:

- Safety, health and the workplace
- Managing climate change risks
- Environmental performance
- Community engagement, human rights and strategic investments
- Local development and supply chain management
- Corporate governance

ExxonMobil is committed to aligning our long-term business objectives with these six areas.

In September 2015, the United Nations published the Sustainable Development Goals (SDGs), providing a framework for governments, civil society and business to work together in progressing sustainability. The SDGs cover a range of sustainable development issues — through 17 goals and specific targets — that will inform countries’ planning through 2030. ExxonMobil, as a major provider of reliable and affordable energy and a partner in community health, education and economic development, helps achieve progress in many of the areas set forth in the SDGs.
Stakeholder engagement

We recognize the significant responsibilities we have to our shareholders, neighbors, customers and communities as we find ways to bring affordable energy to the global market. For a company of our size and scope, building and maintaining relationships with a diverse group of stakeholders is critical. We interact with our diverse stakeholders through a variety of mechanisms, including community meetings, web and social media content, corporate publications, and one-on-one and group discussions. The following list provides examples of common areas of interest.

**Communities**  Community development; economic development; grievance management; human rights; operational impacts; environmental performance

**Customers**  Product safety and sustainability; supply chain management; greenhouse gas emissions

**Employees**  Benefits; diversity; development opportunities; safety, health and wellness

**Governments**  Taxes and other revenue sources; climate change; local supplier development; job creation; human rights; impact assessments; ethics; health; education; energy supply and security

**Nongovernmental organizations**  Biodiversity; water management; climate change; human rights; transparency; social issues

**Shareholders**  Governance practices; board composition; policy engagement; risk management; climate change

**Suppliers**  Expectations for suppliers; local business opportunities; supplier diversity; capacity building; environmental performance

External Citizenship Advisory Panel

ExxonMobil’s External Citizenship Advisory Panel (ECAP) provides an annual independent review of the company’s corporate citizenship activities, including the 2016 Corporate Citizenship Report. The ECAP consists of academics, nongovernmental organization representatives and former government employees who have expertise in social, governance and environmental topics. In addition to providing input on ExxonMobil’s annual Corporate Citizenship Report, the ECAP discusses key topics with company executives at least once a year.

**Mark Cohen**  
*Professor of Management and Law*  
Vanderbilt University Owen Graduate School of Management

**Jane Nelson**  
*Director of Corporate Responsibility Initiative*  
Harvard University Kennedy School of Government

**Frank Loy**  
*Former Under Secretary of State for Global Affairs*  
U.S. Department of State

**Salil Tripathi**  
*Senior Adviser, Global Issues*  
Institute for Human Rights and Business
Safety

A commitment to safety is a core value and an integral part of ExxonMobil’s culture. Our aim is to ensure each employee and contractor leaves work each day safe and in good health.

“I am proud of the best-ever safety performance we achieved in 2016. Even so, there is still room for improvement, and we will never stop working toward our goal of Nobody Gets Hurt.”

Lynne Lachenmyer
Safety, security, health and environment vice president
Personnel safety

ExxonMobil expects every employee and third-party contractor to identify, assess and mitigate the risks associated with our daily operations. In 2016, we achieved our best-ever safety performance. We have reduced our workforce lost-time incident rate by more than 80 percent since 2000. While this number is declining, safety incidents and near-misses do occur. We have processes in place to review all incidents, even those that did not result in injuries, to identify opportunities to improve.

Worksite health and wellness

ExxonMobil promotes a work environment that helps our employees and their families pursue healthy lifestyles, including prevention of infectious diseases. Our goal is to address the diverse health risks prevalent in the locations where we operate and to protect the health, safety and productivity of our workers while preserving our business operations. We have addressed the threats of malaria, tuberculosis, HIV/AIDS, Ebola, Zika and other outbreaks in our workplace through effective and efficient prevention and control programs. Since 2007, no malaria deaths have been reported among our workers.

Workforce engagement

We cultivate a diverse workforce of highly talented individuals who are dedicated to integrity and high-quality work. ExxonMobil offers robust corporate and technical training programs designed to engage employees in professional development. Our major business units spent $108 million on training employees during 2016. Of that, we directed 76 percent toward professional and technical training. In 2016, more than 4,600 employees at various levels of the company participated in ExxonMobil’s leadership development training programs, of which 32 percent were women and 58 percent were employees from outside the United States.

2016 female representation in ExxonMobil worldwide workforce

- 40% of our worldwide management and professional new hires over the past decade were women
- 32% of our management and professional population are women
- 35% of our worldwide engineering hires are women

2016 minority representation in ExxonMobil U.S. workforce

- 30% of our management and professional new hires in the United States over the past decade were minorities
- 30% of our management and professional population in the United States are minorities
- 36% of our engineering hires in the United States are minorities
Climate change risk management strategy

Society continues to face the dual challenge of meeting the world’s growing energy demand, while simultaneously addressing the risks of climate change. ExxonMobil believes the risks of climate change warrant thoughtful action.

We are committed to providing affordable energy to support human progress while advancing effective solutions to address climate change. Our climate change risk management strategy includes four components: developing technology solutions, mitigating emissions in our operations, providing solutions that reduce greenhouse gas emissions for our customers and engaging on climate change policy.
Developing technology solutions

ExxonMobil is pioneering scientific research to discover innovative approaches to enhance existing — and develop next-generation — energy sources. At the center of our research is ExxonMobil’s Corporate Strategic Research laboratory, a fundamental research institution with approximately 150 Ph.D. scientists and engineers focused on addressing the company’s long-range science needs. Our in-house research portfolio includes a broad array of programs, including biofuels, carbon capture and storage, alternative energy and climate science.

Mitigating emissions in our operations

ExxonMobil has a robust set of processes to improve efficiency, mitigate emissions and contribute to effective long-term solutions to manage climate change risks. These processes include, where appropriate, setting tailored objectives at the business, site and equipment levels, and then stewarding progress toward meeting those objectives. Since 2000, ExxonMobil has spent approximately $8 billion to develop lower-emission energy solutions.

Providing solutions for our customers

ExxonMobil is delivering solutions that enable our customers to reduce their emissions and improve their energy efficiency. One of the greatest opportunities for society to reduce greenhouse gas emissions is through the use of natural gas in power generation. On a life-cycle basis, from extraction through electricity consumption, using natural gas yields up to 60 percent fewer greenhouse gas emissions than coal. We predict natural gas will be one of the most important energy sources to drive reductions in greenhouse gas emissions. ExxonMobil is one of the largest natural gas producers in the world. Coupled with our leadership in the development of liquefied natural gas, we are well-positioned to meet growing demand for this cleaner-burning energy source.

Engaging on climate change policy

ExxonMobil believes the long-term objective of effective policy should be to reduce the risks of climate change at minimum societal cost, in balance with other priorities such as poverty eradication, education, health, security and affordable energy. We engage with stakeholders directly and through trade associations around the world to encourage sound policy solutions for addressing climate change risks. ExxonMobil supports the Paris Agreement, which addresses climate change as a global challenge for all nations.

“I believe, and my company believes, that climate risks warrant action and it’s going to take all of us — business, governments and consumers — to make meaningful progress.”

Darren Woods
Chairman and CEO
Environmental management approach

We conduct our business in a manner that is responsive to the environmental and economic needs of the communities in which we operate. ExxonMobil considers risks at every stage of development, and we continuously work to mitigate those risks and improve our environmental performance. Our Operations Integrity Management System (OIMS) is a management framework that helps put our Corporate Environment Policy into action and establishes common worldwide expectations for addressing risks inherent in our business, including environmental risks.

Biodiversity and ecosystem services

Our approach to managing biodiversity and ecosystem services recognizes several factors, including the rarity of individual species, their roles in different ecosystems and habitats, their vulnerabilities
and their cultural significance. ExxonMobil closely examines the environmental context of the areas where we operate to identify biodiversity and ecosystem services risks and appropriate protective measures.

**Water management**

ExxonMobil works to manage our water use and to limit adverse impacts to water resources and consumers from our withdrawals and discharges, taking into consideration factors such as quality and availability. In 2016, the net freshwater consumption at our operations was 290 million cubic meters, a decrease of more than 3 percent from the 2015 consumption of 300 million cubic meters and a more than 9 percent decline since 2007. In some instances, due to unique geological conditions, oil and gas operations may trigger seismic activity. We support risk management and mitigation approaches to seismicity that take into consideration the relative risks associated with the specific context and geography of the proposed operation. Mitigation methods include assessing factors such as fluid volume, formation character, tectonic setting, operating experience and local construction standards.

**Spill performance**

We take a rigorous approach to assessing and managing the potential impacts of a spill on water or land with a particular emphasis on risk management, operations integrity and containment capabilities. We are proud to report that, as a result of these efforts, we had fewer spills in 2016 compared with 2015. Over the past 10 years, ExxonMobil has reduced the global number of spills greater than 1 barrel by more than 13 percent.

**Air emissions**

In accordance with regulatory requirements and our commitment to maintaining operational excellence, we work to reduce air emissions associated with our operations and the products we deliver. ExxonMobil’s combined emissions of volatile organic compounds, sulfur dioxide and nitrogen oxides have decreased by almost 40 percent over the past 10 years across all of our businesses.

**Decommissioning**

Throughout the life cycle of a producing oil field or other asset, we work to limit disruptions to local communities and protect the environment. We ensure that decommissioning activities are planned and conducted to appropriately manage risks and, where possible, create beneficial land use opportunities.

We are committed to the sustainable stewardship of surplus properties. ExxonMobil Environmental Services (EMES) — our global organization that provides guidance and supports the remediation and stewardship of surplus sites — has managed more than $6.6 billion of remediation work and returned more than 2,300 property parcels to beneficial end uses since 2008.

A frog discovered near Moro during a biodiversity survey in Papua New Guinea, currently in the process of being named.
Community engagement, human rights and strategic investments

Managing community engagement

We work in communities all over the world, each with their own unique cultures, needs and sensitivities. In all cases, we maintain our corporate-wide commitment to responsibly managing our social and environmental impacts, upholding respect for human rights and making social investments by tailoring our engagement efforts to individual communities.

Respecting human rights

In 2016, we published our ExxonMobil Supplier Expectations, a set of guidelines that outlines our expectations of contractors and suppliers inclusive of human rights. Starting in 2017, the Supplier Expectations will become part of ExxonMobil’s annual letter to our suppliers. Additionally, ExxonMobil has conducted human rights
training for our employees in select regions for many years. In 2015, we launched a new computer-based human rights training module to further enhance internal awareness of human rights. To date, more than 1,200 of our key employees in 46 countries have completed the training.

Community relations

We actively engage with stakeholders in local communities and include their feedback in our decision-making processes to identify any issues or concerns early on in a project. We provide local groups and individuals with communication channels — including open houses, community meetings and individual meetings — to voice concerns so interested stakeholders and community members have the opportunity to be heard.

Strategic community investments

In addition to addressing community priorities where we do business, we partner with governments and nongovernmental organizations to help enhance the quality of life in the communities where we operate around the world. Whether through the ExxonMobil Foundation, our corporation or our international affiliated company operations, we strategically invest in social programs that consider community needs and host country economic and social goals. In 2016, we contributed $242 million to communities around the world. Key highlights for our signature initiatives include:

- **Education initiative:** We invest in education and teacher development programs designed to encourage students to pursue careers in science, technology, engineering and mathematics fields. Since 2000, we have contributed nearly $1.2 billion to education programs around the world, with $72 million invested in 2016 alone.

- **Malaria initiative:** Since 2001, the antimalarial programs we have funded have reached more than 125 million people, and our support has resulted in the distribution of approximately 14.3 million bednets, 4.3 million doses of antimalarial treatments and nearly 3 million rapid diagnostic kits, as well as the training of more than 589,000 health workers. In 2016, ExxonMobil contributed nearly $10 million to support a variety of malaria research, educational and treatment programs.

- **Women’s economic opportunity initiative:** Since 2005, ExxonMobil has invested — through our women’s economic opportunity initiative — approximately $104 million in programs that support research to identify the most effective ways to improve women’s economic status; develop women farmers, entrepreneurs and business leaders; and improve women’s access to technology. In 2016, our contributions totaled $10 million.

### 2016 community investments by focus area

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<thead>
<tr>
<th>Focus Area</th>
<th>Millions of dollars</th>
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<tbody>
<tr>
<td>Education</td>
<td>$104</td>
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<tr>
<td>Women and health</td>
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<tr>
<td>Employee and retiree giving</td>
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</tr>
<tr>
<td>Civic, community and environment</td>
<td></td>
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<tr>
<td>Worldwide total</td>
<td>$242</td>
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Managing our economic impact

ExxonMobil’s local content and supply chain management strategies are designed to deliver lasting and shared value to host countries and local communities — as well as our business — by employing systematic processes and global best practices that support local economic growth and development.

Local economic growth and development

We work to contribute to the economic and social development of the countries in which we operate. We believe local content — the added economic and social value brought to a host nation through the activities of the oil and gas industry — provides shared value to ExxonMobil and to local communities. Our local content approach focuses on three key areas: employing and training a local workforce,
supporting local suppliers and improving livelihoods of community members through local community investments. The goal of this multi-tiered approach is to provide sustainable economic benefits and ensure local participation is embedded into our daily processes.

Local hiring and training

Hiring and training a local workforce in our areas of operation is a long-standing priority for ExxonMobil. We provide locally hired individuals with opportunities to develop technical and leadership skills that will benefit them throughout their careers, both with ExxonMobil and with future employers. By doing so, we aim to enhance the long-term capability of local workforces in areas where we operate. Our training programs include the provision of information on ethical business conduct, health and safety, management skills and fundamentals of the oil and gas industry, as well as relevant technical and vocational skills.

Local community investments

Our local community investments are designed to support social and economic development in the host countries where we operate. As we invest in communities, we pursue programs that are aligned with community and business priorities.

Supply chain management

The success of our business is influenced by the many valued suppliers who support our operations. In 2016, ExxonMobil made payments to more than 90,000 suppliers of goods and services worldwide. We strive to promote a healthy supply chain that respects human rights and the environment while creating opportunities for historically underrepresented groups. ExxonMobil works with a range of stakeholders, including host country governments, nongovernmental organizations and local communities to support the development of local vendors.

In 2016, we included a sustainability discussion in our supplier relationship management meetings with strategic suppliers representing more than $850 million in annual spending across nine commodity groups. These discussions covered human rights, environmental performance, local content and supplier diversity topics.

Promoting supplier diversity

ExxonMobil seeks to build long-lasting and mutually beneficial relationships with diverse suppliers to contribute to the economic development of historically underrepresented groups. In 2016, we exceeded our target with a total of $1.4 billion in spending with diverse suppliers in the United States. Our supplier diversity program continues to expand into the international arena. In 2016, we spent a total of $203 million with women-owned and indigenous-owned businesses outside the United States.

“Developing a stronger, more diverse supply base not only helps the community, but also ExxonMobil’s business.”

Sara Ortwein
President of XTO Energy
Corporate governance

Ethics and integrity
We observe the highest standards of integrity and ethics to develop, approve and implement projects around the world. ExxonMobil requires that employees, officers, directors and those working on our behalf comply with all applicable laws. In 2016, nearly 47,000 employees and contractors participated in anti-corruption training and business practice reviews.

Board leadership
ExxonMobil’s affairs are managed independently under the direction of our board of directors. All directors are required to stand for election each year at our annual meeting of shareholders. The ExxonMobil board currently stands at 13 directors, 12 of whom are non-employee directors.
We value the diversity of the board in regard to gender, race, geography, experience and fields of expertise. In 2016, 45 percent of the board’s independent directors were female, African-American or from outside the United States.

Our most recent board member additions include Angela Braly and Susan Avery. Angela Braly was elected to the ExxonMobil board in 2016. Her current company directorships include Brookfield Asset Management, Lowe’s and Procter & Gamble. Susan Avery was elected to the board in early 2017. Dr. Avery, an atmospheric scientist, is the former president and director of the Woods Hole Oceanographic Institution.

Corporate citizenship topics typically fall under the purview of the public issues and contributions committee (PICC), the board affairs committee and the compensation committee, and are routinely reviewed at board meetings. While risk oversight is the responsibility of the entire board, committees help the board focus on risk aspects relevant to each committee.

**Shareholder relations**

In 2016, we held 51 shareholder engagements on environmental, social and governance issues. These engagements have frequently allowed us to reach common ground with our shareholders, in some cases avoiding the need for more formal shareholder proposals at the annual shareholders meeting. At the corporation’s 2016 annual meeting, shareholders owning approximately 3.5 billion — or more than 85 percent — of outstanding shares were represented.

**Political advocacy and contributions**

Because public policy decisions made at all levels of government can have significant effects on our current and future operations, ExxonMobil communicates its positions to the U.S. Congress, state legislatures and governments around the world. In 2016, we reported total federal lobbying expenses of about $12 million in our disclosure reports to Congress.

ExxonMobil engaged last year on a variety of issues. For example, ExxonMobil and the American Chemistry Council strongly advocated in support of the bipartisan legislation to enhance the Toxic Substances Control Act (TSCA) process and provide for a uniform national system of chemical regulation. In June 2016, the president signed into law the Frank R. Lautenberg Chemical Safety for the 21st Century Act, which reauthorized and modernized TSCA to strengthen safety standards.
Up Close:

Next-generation technology partnerships

ExxonMobil conducts cutting-edge research and development in-house and in collaboration with other industries. We also partner with approximately 80 universities around the world to explore next-generation energy technologies. Spending approximately $1 billion per year on research and technology development over the past decade, ExxonMobil is maintaining a leading role in technological innovation in the energy industry. Below are examples of our technology partnerships announced in 2016.

FuelCell Energy

ExxonMobil and FuelCell Energy, Inc., are pursuing a novel technology in power plant carbon dioxide capture through a new application of carbonate fuel cells. A fuel cell is a device that converts chemical energy into electricity. ExxonMobil researchers conducted two years of comprehensive laboratory tests that demonstrated that the unique integration of two existing technologies — carbonate fuel cells and natural gas-fired power generation — allows the capture of carbon dioxide more efficiently than conventional technology. We advanced our research via a joint development agreement in 2016 to further develop this potentially game-changing technology.

University of Texas

ExxonMobil partnered with the University of Texas at Austin in 2016 to explore and progress innovative solutions to the world’s energy challenges. As part of this effort, we are investing $15 million in research initiatives over five years to build upon decades of research at the University of Texas and further develop existing and next-generation energy sources that have the potential to reduce emissions. Research projects are expected to cover a range of emerging technologies and will take advantage of the university’s capabilities in renewable energy, battery technologies and power grid modeling.

Georgia Institute of Technology

Research teams from ExxonMobil and the Georgia Institute of Technology have successfully developed a new method of reverse osmosis that filters hydrocarbons through synthetic carbon membranes at the molecular level. This is a critical step in the production of certain plastics that currently requires energy-intensive separation processes. If brought to industrial scale, this breakthrough could reduce industry’s global annual carbon dioxide emissions by up to 45 million metric tons, which is equivalent to the annual energy-related carbon dioxide emissions of about 5 million U.S. homes. It could also reduce energy costs used to make plastics by up to $2 billion a year globally.

Renewable Energy Group

ExxonMobil is a global leader in advanced biofuels research. In 2016, we extended this leadership by partnering with Renewable Energy Group, Inc. (REG), to study the production of biodiesel by fermenting renewable cellulosic sugars from sources such as agricultural waste. This work is part of our many investments in new technologies with the potential to increase energy supplies, reduce emissions and improve operational efficiencies. The ExxonMobil and REG research will focus on using sugars from non-food sources to produce biofuels.
Case Study:
ExxonMobil’s Growing the Gulf investment program

Over the past decade, technology pioneered by the energy industry has unlocked vast oil and natural gas resources that were previously difficult to produce. In particular, the production of natural gas in U.S. shale basins, including those found in Gulf Coast states such as Texas, has grown significantly in recent years. These opportunities have spurred local and regional economic activities in the United States.

In addition to helping grow the economy, increased natural gas production also generates environmental benefits. Natural gas is the least carbon-intensive of the major energy sources, emitting up to 60 percent fewer carbon dioxide emissions than coal when used for electricity generation.

We operate three refineries located along the U.S. Gulf Coast in Baton Rouge, Louisiana; Baytown, Texas; and Beaumont, Texas. ExxonMobil plans to invest more than $20 billion over 10 years, beginning in 2013, in our refining, chemical and joint venture businesses along the Gulf Coast as part of our Growing the Gulf investment program. ExxonMobil’s U.S. Gulf expansion includes 11 major chemical, refining, lubricants and liquefied natural gas projects along the Texas and Louisiana coasts. This includes the expansion of existing facilities and construction of new facilities that will increase our refining and chemical capacity.

These projects are expected to create more than 45,000 jobs in the region. Many of these are highly skilled, high-paying jobs averaging about $100,000 per year.

ExxonMobil field engineer Teni Sulaiman at the Mont Belvieu plastics plant in Texas.
Exxon Mobil Corporation has numerous affiliates, with many names that include ExxonMobil, Exxon, Mobil, Esso, Mobil 1 and XTO Energy. For convenience and simplicity, those terms (and terms such as corporation, company, our, we and its) are sometimes used as abbreviated references to specific affiliates or affiliate groups. ExxonMobil is a publicly traded company. The New York Stock Exchange (NYSE) is the principal exchange on which Exxon Mobil Corporation common stock (symbol XOM) is traded. The term “project” as used in this publication can refer to a variety of different activities and does not necessarily have the same meaning as in any government payment transparency reports.

Statements of future events or conditions in this report are forward-looking statements. Actual future results, including future energy supply, demand, and mix; the future effectiveness of safety, health, environmental, and other risk management processes; efficiency gains; and the impact of future technologies could differ materially due to factors including changes in supply and demand for oil and gas and other factors affecting long-term oil and gas prices; political and regulatory factors including the impact of international accords and treaties; changes in consumer preferences; actions of competitors including the development of competing technologies; the outcome of current and future research efforts; technical and operating factors; and other factors discussed under the heading “Factors Affecting Future Results” available through the Investors page of our website at exxonmobil.com.

Explore our complete 2016 Corporate Citizenship Report at exxonmobil.com/citizenship.