ExxonMobil seeks to conduct business in a manner that is compatible with the environmental, social and economic needs of the communities in which we operate. At the same time, we focus on protecting the safety, security and health of our employees; those involved with our operations; our customers; and the public.

Across ExxonMobil’s global operations, we rigorously apply management systems to enable high operational performance. We use these management systems to identify, track and report the metrics that demonstrate and guide our performance. These systems enable us to comply with regulations and, where laws and regulations do not exist, they provide a framework for maintaining our high standards. From the drilling of a well to the delivery of petroleum products, these expectations provide the foundation for managing risk and achieving excellence in performance in each of our business lines. Below is a partial list of our key processes and management systems, in alphabetical order.

**Key Processes and Management Systems**

- **Best Practices in External Affairs (BPEA)** — Our strategic planning and management tool for practicing excellence in all community relationships. The BPEA process helps us identify specific needs, expectations and interests of host communities and aligns these needs with our community investment efforts.
- **Controls Integrity Management System** — A system for assessing and measuring financial control risks, identifying procedures for mitigating concerns, monitoring compliance with standards and reporting results to the appropriate operations and management groups within ExxonMobil.
- **Environmental Aspects Guide** — Provides guidance for identifying, evaluating and assessing the potential risks for various environmental issues.
- **Environmental Business Plans** — A corporate-wide framework for addressing environmental requirements and expectations as part of the annual business cycle.
- **Environmental Data Management System (EDMS)** — A system to collect, collate and consolidate site-level data at the corporate level to help manage our environmental performance indicators globally. EDMS is being integrated with existing site-based emissions monitoring and measurement systems to allow us to collect up-to-date, site-specific information.
- **Environmental, Socioeconomic and Health Impact Assessment** — A formal analysis to identify key risks and develop strategies to manage these risks through the asset life cycle.
- **ExxonMobil Capital Projects Management System (EMCAPS)** — Provides a framework to guide project development and execution and facilitates the consideration of environmental concerns and regulatory requirements.
- **Global Energy Management System** — A management system that rigorously identifies and addresses operational energy efficiency opportunities for the Downstream and Chemical business lines.
- **IMPACT** — A single corporate-wide database for capturing and analyzing safety and environmental data on incidents, near-misses, observations, assessment findings, lessons learned and follow-up activities.
- **National Content Guidelines, Strategies and Best Practices** — Contains the key elements of a national content strategy and plan, models and tools for the successful development of national content, and roles and responsibilities at the corporate, country and project levels.
- **Operations Integrity Management System (OIMS)** — Establishes common expectations for addressing safety, security, health, environmental and social risks. OIMS provides a systematic, structured and disciplined approach to measure progress and track accountability across business lines, facilities and projects.
- **Product Stewardship Information Management System** — Applies common global processes and a global computer system to capture and communicate information on the safe handling, transport, use and disposal of our products.
- **Production Operations Energy Management System** — Incorporates a systematic approach to energy management to improve energy efficiency in Upstream operations.
- **Project Environmental Standards** — Establish environmental requirements for new projects, which provide an additional layer of environmental and social protection to the applicable regulatory requirements.
- **Standards of Business Conduct** — Define the global ethical conduct of the Corporation and its majority-owned subsidiaries. These Standards uphold values related to human rights, labor, the environment and anti-corruption.
- **Technology Management System** — Processes for technology investments that follow a gated management system from early technical innovation to final deployment.
- **Upstream Socioeconomic Management Standard** — Provides a combination of best management practices and minimum expectations for managing the socioeconomic considerations throughout the Upstream life cycle.
Implementing OIMS

ExxonMobil’s disciplined management system, the Operations Integrity Management System (OIMS), establishes a common framework for addressing safety, security, health, environmental and social risks. Developed in the early 1990s, OIMS provides a systematic, structured approach to measure progress and track accountability across business lines, facilities and projects. At the global corporate level, the OIMS Framework is built around 11 Elements, each covering a key aspect of risk across the breadth of ExxonMobil’s operations. Each Element comprises a number of Expectations, 65 in all, that provide greater detail for each Element.

OIMS Element 1, Management Leadership, Commitment and Accountability, outlines the expectations of managers as they lead their organization through effective use of OIMS. OIMS Element 11, Operations Integrity Assessment and Improvement, describes the requirements associated with how each operating unit evaluates the extent to which it is meeting the Expectations of OIMS.

These two Elements are often referred to as the “book-ends” of OIMS, with Element 1 being the “driver” and Element 11 providing the feedback mechanism to ensure continuous improvement. Elements 2 through 10 address the more operational, day-to-day aspects of OIMS, like Risk Assessment and Management, Facilities Design and Construction, Personnel and Training, and Incident Investigation and Analysis, among others.

In order for the 11 Elements and 65 Expectations of the OIMS Framework to be consistent and relevant across ExxonMobil’s diverse operational portfolio, each unit across the Upstream, Downstream and Chemical businesses has established detailed OIMS Guidelines. These Guidelines describe how each business unit addresses the 65 Corporate Expectations relevant to that business unit’s operations.

To address the Guidelines described above, and to satisfy the Expectations outlined by the 11 Elements of the OIMS Framework, every site or operating entity has in place a number of discrete, comprehensive Management Systems that provide step-by-step details of OIMS execution at the site level.